

1. The Context

The brief from Alcatel-Lucent requested a forecast of the future of remote working that is commonly used in the current environment. Therefore, an extensive research took place in order to identify the key issues related to the industry and relevant solutions were introduced to tackle them.

2. The Key Issue

Covid-19 pandemic brought a big wave of challenges due to limited communications and switch to remote working, which is a new concept across all levels of work. As a result, at the start of the pandemic, mental health issues related to work and lack of communication became more prominent.

3. The Methodology

In order to gather relevant evidence, primary and secondary research took place:

- A survey of 26 samples
- Interview with the partner
- Detailed literature review and research
- A follow-up detailed survey of 11 samples

4. The Evidence

42%

of participants expressed that they felt isolated and felt a sense of loneliness

69%

stated that the lack of social interactions impacted their motivation.

53%

of participants felt that working from home caused them to lose motivation

61%

felt that it was the employer responsibility support employees struggling.

Chart showing opinions of individuals productivity levels whilst working from home

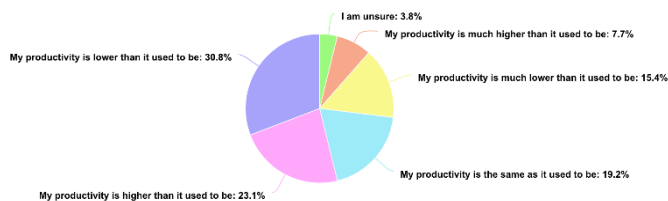



Chart showing opinions of individuals motivation and commitment levels whilst working from home




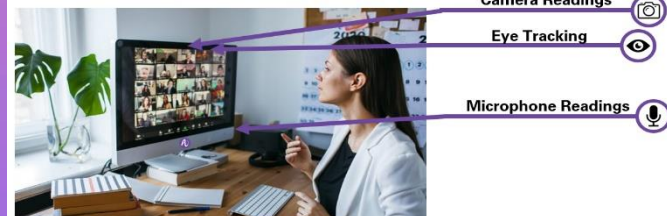
5. The Solutions



Biometric Readings 

Instant Emotional Feedback 

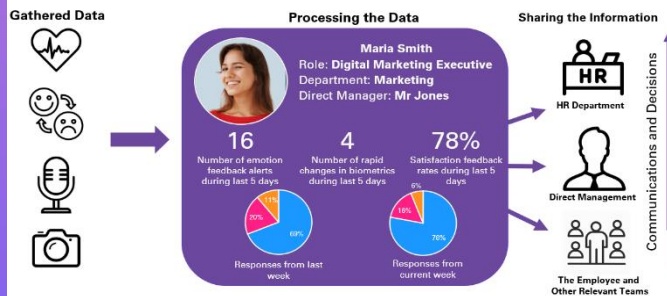
Connectivity with Relevant Parties 



Camera Readings 

Eye Tracking 

Microphone Readings 



6. The Considerations



Privacy and Data Gathering (e.g., GDPR)



Training and Collaboration



Consent and Motivation



Security, Safety and Ownership of Data